



User Guide
Access via mobile/tablet

Download the app



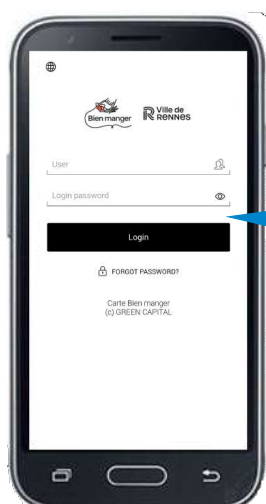
Download the “Bien manger” app

<https://play.google.com/store/apps/details?id=fr.cadrennes.mobile&hl=fr>



Download the “Bien manger” app

<https://apps.apple.com/fr/app/bien-manger-ville-de-rennes/id6799965653>



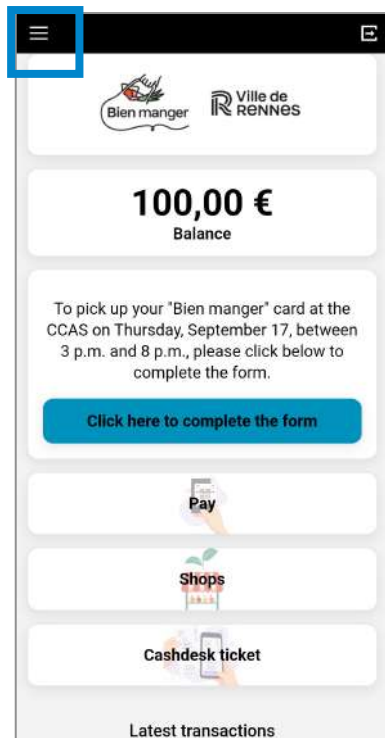
To log in, enter your email address and password

Set your PIN code

You must choose a 4-digit PIN. You will be asked for your PIN for any NFC payment exceeding €50 and for all non-NFC payments.

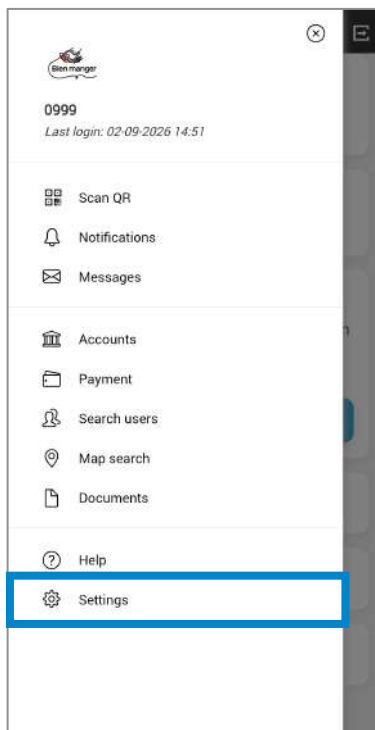
1

To set your PIN, click on the **menu**



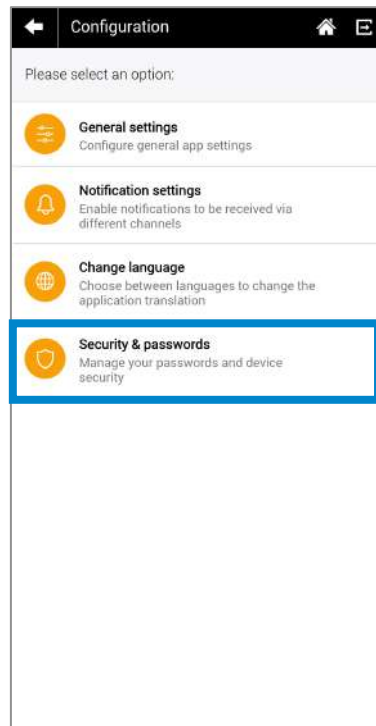
2

Click on **Settings**



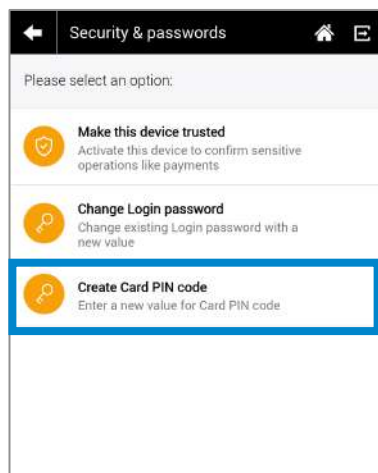
3

Click on **Login password, card PIN code**



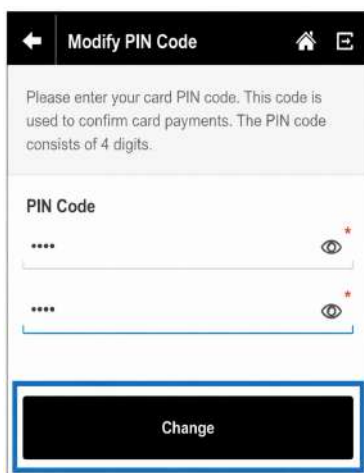
4

Click **Create PIN code**



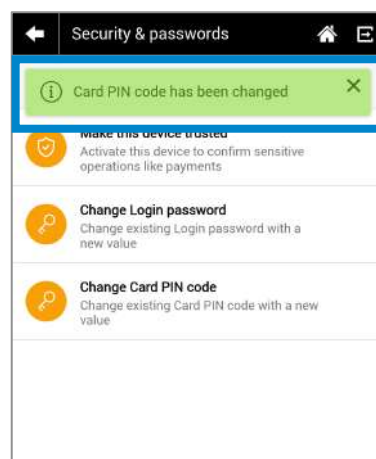
5

Enter your **PIN** and click **Load**



6

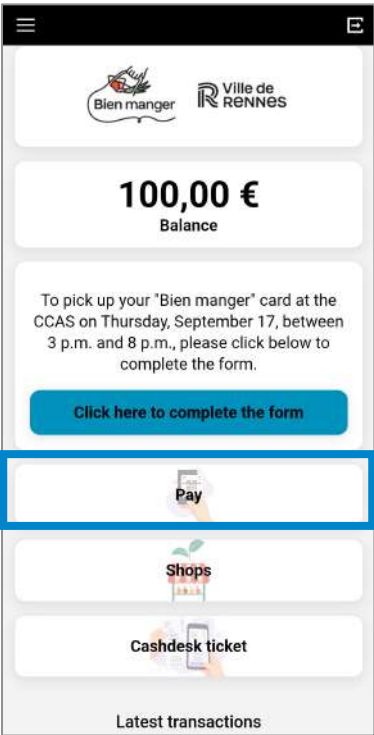
A message indicates that your PIN has been saved



Pay at a store using the app

1

To make a payment, click on **Pay for my purchases**



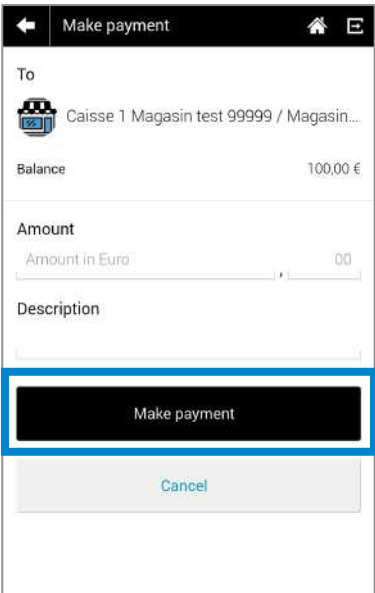
2

Scan the store's QR code at the checkout



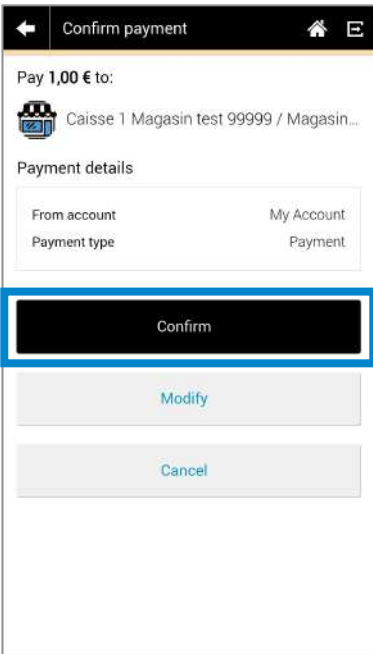
3

Enter the amount, then click **Make payment**



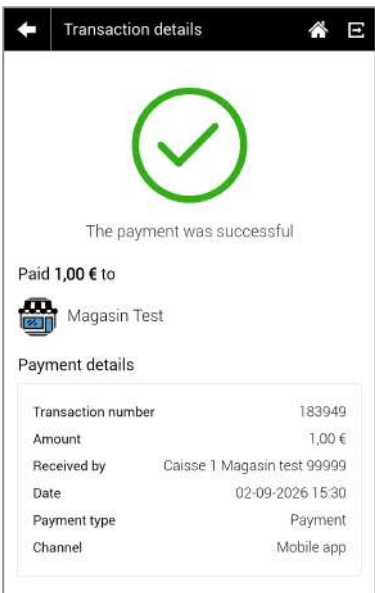
4

The merchant clicks **Confirm**



5

The transaction is complete when **the green checkmark inside the green circle** appears



Pay at a store with your Bien manger card

①

Present your card to the merchant



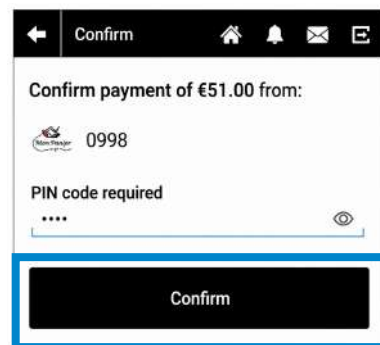
②

The merchant scans or presents your card at their payment terminal



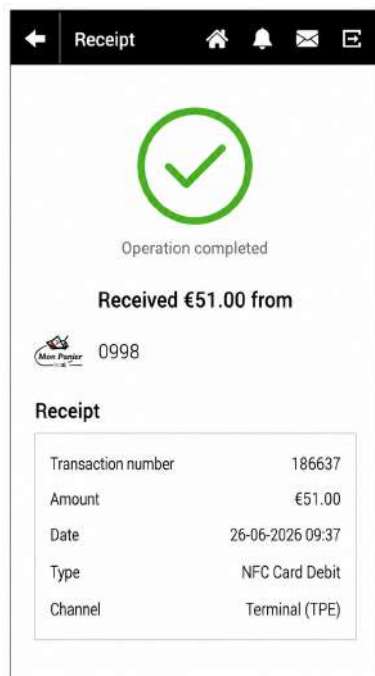
③

Enter your PIN if prompted, then click **Confirm**



④

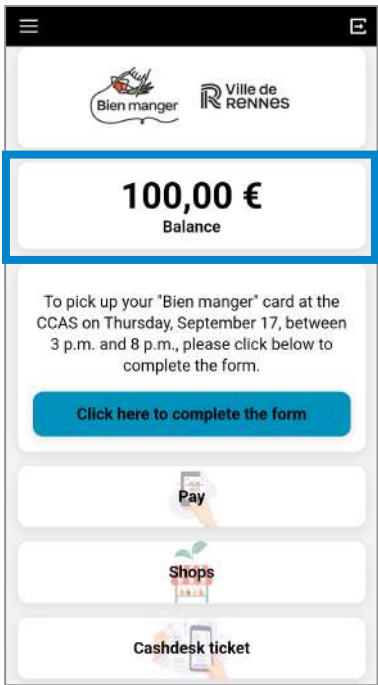
Payment is made when **the green checkmark inside the green circle** appears



View your account

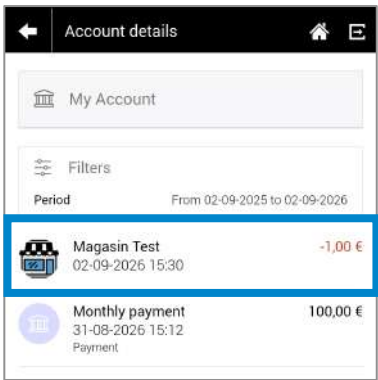
1

The remaining balance to be spent is shown on the home screen. To view the transactions, click on **My balance**



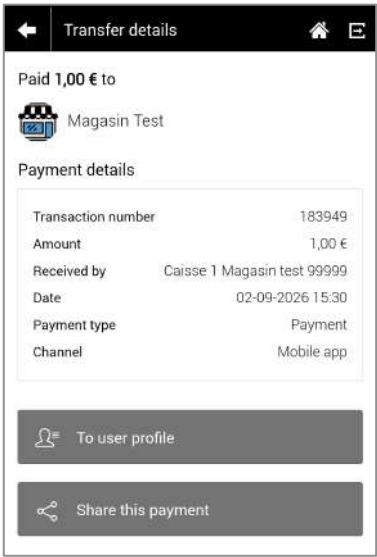
2

Click on a row to view payment information



3

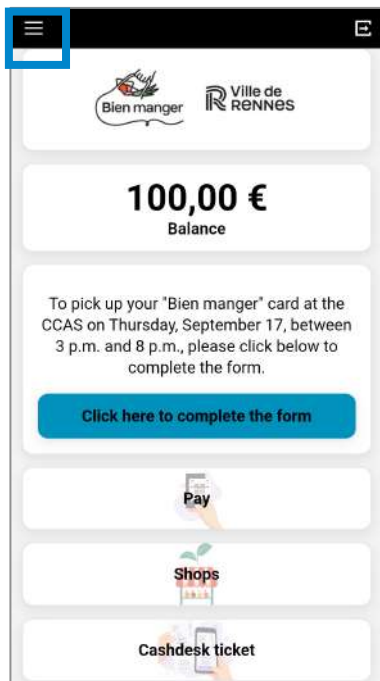
The information is displayed



Display the text in English or Arabic

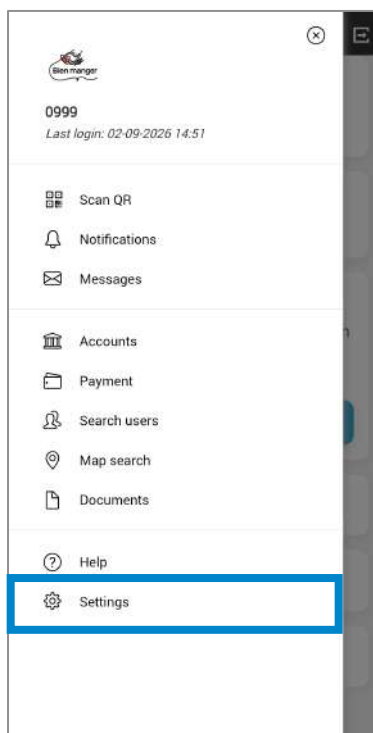
1

To change the language click on the **menu**



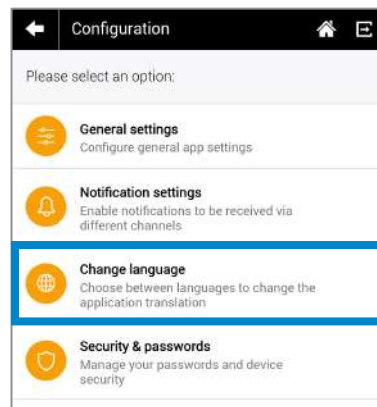
2

Click on **Settings**



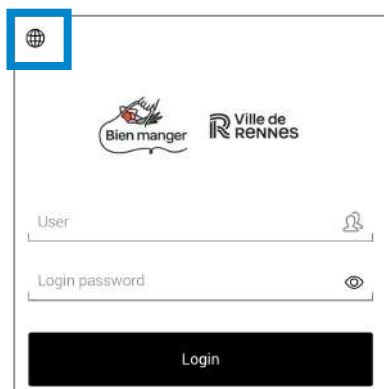
3

Click **Change language**



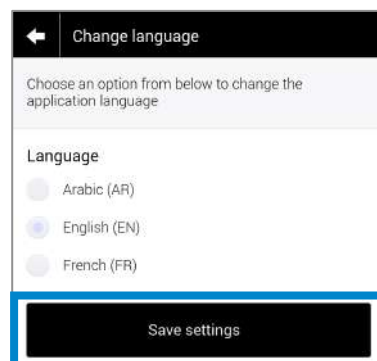
1

To change the language, click on the **globe** on the login page



4

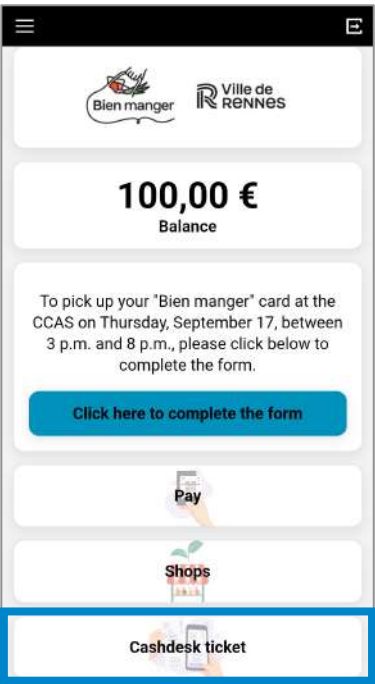
Select the language, then **click Save settings**



Download a receipt

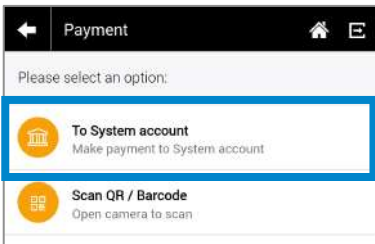
1

To upload a receipt, click on **Upload a receipt**



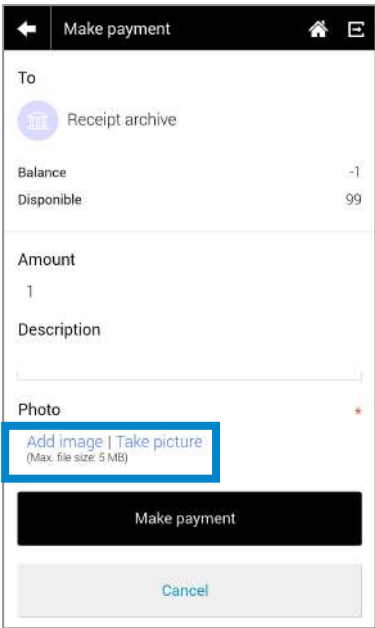
2

Click on **Submit a receipt**



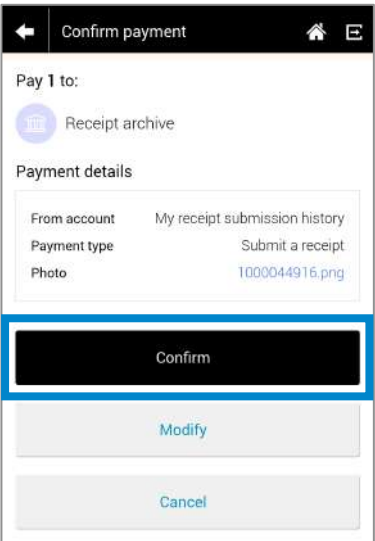
3

Click on **Add an image**, then on **Confirm**



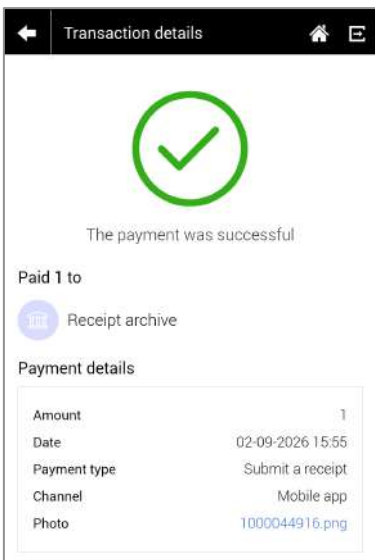
4

Click **Confirm**



5

The receipt is downloaded when **the green checkmark inside the green circle** appears



Contact us

For any questions, contact us at 09 82 55 52 42 (toll-free number), 7 days a week from 9 a.m. to 7 p.m.